

JOB POSTING

Prometheus Energy

Title: LNG Logistics & Customer Service Associate

Location: Redmond, WA

Compensation: Competitive salary and benefits

Classification: Exempt, Full-time

Group: Business Development & Commercial Operations Group

Company Description:

Prometheus Energy is a vertically integrated, low carbon energy supply company that converts various stranded methane gas sources into high value liquid natural gas (LNG) that is stored, transported and delivered to fleet or industrial customers. Prometheus Energy is growing with the support of its large investment company owners, Shell Technology Ventures Fund and Black River Investment Fund.

Role Description:

The LNG Logistics and Customer Service Associate will join the business development & commercial ops team responsible for commercial LNG operations as well as the company's ambitious growth plans.

He or she will be responsible for managing the company's transport and LNG product delivery logistics while developing, maintaining and expanding relationships with the portfolio of LNG customers. He/she will work closely with Prometheus' transport contractor to safely coordinate the delivery of LNG from the Company's production plants to its customers throughout the US.

Typical Responsibilities include:

- Work closely with transportation carrier to manage logistics for the Company's fleet of LNG tankers.
- Interface directly with customers to understand the customer's overall needs, ensuring they continue to receive the highest level of customer service.
- Contact customers on a regular basis to develop and maintain excellent account relationships, advise customers of new services and obtain feedback on any issues associated with their use of LNG as a fuel.
- Help develop and support marketing of additional offerings that provide value-added services to customers. .
- Ensure that corporate sales, engineering, operations, and training groups provide appropriate and timely post implementation support to assigned accounts/customers.
- Serve as a trouble shooter for issues or challenging events that the customer encounters during LNG utilization.
- Schedule LNG supply and demand logistics including the best date and time of delivery to satisfy

customers and optimized for the Company's production schedules at its various plants and the constraints of LNG tanker drivers.

- Prepare reports of business transactions and keep expense accounts.
- Coordinate and monitor driver training. Champion enhanced safety and driver incentive program with input from carrier contractor.
- Enter new customer data and other sales data for current customers into account tracking database.
- Investigate and resolve customer problems with deliveries.
- Capacity to grow customer portfolio and logistics responsibility as commercial operations expand.
- Other job responsibilities as assigned by supervisor.

Requirements:

- Bachelor's degree or equivalent experience
- 5 + years of experience in managing transportation or related logistics.
- Proven communication and problem solving track record.
- Familiarity with Microsoft Office Suite.
- Demonstrated ability able to work cooperatively and positively in cross-functional teams, supporting team and company goals.
- Ability to build teams, make sound decisions and drive action cross functionally in a dynamic environment.
- Ability to function independently and take initiative.
- Energy sector and cryogen experience a bonus.

Prometheus Energy is committed to equal opportunity employment and does not discriminate on the basis of race, religion, creed, color, national origin, physical disability, veteran status, sex or age.

If you meet the above requirements and are interested in working with our organization please email your resume, to Careers@prometheus-energy.com.